



Infrastructure Management Service

In the world of busy Information Technology executives, sometimes the perceived “little things” cause them the most pain. Especially when there is precious little time or staff available to address them properly.

When you and your staff are busy fighting the “fires of the moment” or having to deliver on the “priority of the day,” many of the perceived little tasks are left for another day. And, then another. Too often this includes important tasks such as documentation, data assessment, system utilization and a host of other necessary items critical for effectively managing your environment. This common dilemma leads to organizations possessing information which is completely outdated and virtually useless. How can you mitigate this problem?

Secure Data Group's Infrastructure Management Service (IMS) takes over the responsibility of keeping your infrastructure information up to date.

Our specialized service provides clients with a variety of options, all of which help to relieve the burden of information gathering and maintenance while providing all the benefits of have a staffing supplement. It was designed for organizations that need to keep up with the ever-changing requirements for their enterprise, but simply do not have the staff available to properly do so.

SDG's IMS offering provides the following:

- Assurance that your infrastructure is accurately documented.
- Accurate information for correct decision making about your needs and requirements including capacity planning and growth management.
- Proper Data Management.
- An option for continuous updating and monitoring.

In addition, ISM provides organizations with a comprehensive, cost-effective, third-party solution as an alternative to expensive internal staffing. This enables clients to quickly and accurately set priorities and strategies, identify and analyze issues and collaborate & act on changes to their environments and/or business requirements.

Infrastructure Management Services empowers clients with the knowledge that their enterprise's information is accurate and reliable.

Methodology: Review, Analyze, Identify, Collaborate & Act

- **Review:** Your existing infrastructure, including systems, network, security, and storage. Review your growth and future technology plans.
- **Analyze:** The depth and breadth of our IMS provides clients with a knowledge and information to analyze their existing environments against planned and unplanned growth requirements. These requirements can be for a verity of reasons, from regulatory needs, such as Sarbanes-Oxley and FFIEC, to business changes or the requirements to provide new services and/or applications.
- **Identify:** Utilizing comprehensive tools and proprietary methodologies. We will identify every component of your technology infrastructure. We will identify your data storage requirements, server utilization, network utilizations, etc.

- **Collaborate & Act:** We work closely with clients to help them manage their infrastructure needs, including documentation update, utilization management, capacity planning, system upgrades, and expansion, software management tools, and much more. We will work with you to insure you are never left blind.

The Benefits of SDG's Infrastructure Management Service

Our Infrastructure Management Service provides clients with the resources required to keep up with the necessary but painful tasks that there never seems to be enough time to complete.

The reality is that system management, capacity planning, budget requirements, equipment choices, as well as many other critical planning decisions are based upon decision makers having accurate information at their finger tips. By taking over these tasks, Secure Data Group provides clients with the knowledge needed to make accurate, timely decisions to effectively manage their technology infrastructures.

We take the burden and you get the benefit.

SDG's Infrastructure Management Service keeps clients well informed on where they stand as compared to where they wish to go. We provide detailed reports, maintain their infrastructure documentation, monitor and track various infrastructure utilizations and all the things that clients need to manage and maintain their IT infrastructure. In addition, we conduct periodic reviews and management update meetings to provide our clients with date-accurate data. We constantly update the design and documentation to meet clients' changing requirements. We can also work with clients to architect three year infrastructure plans and then assist them in managing to those plans.

Key Features

By analyzing a client's infrastructure from end to end, we are able to provide them with an in-depth analysis of the status of their overall technology. This dramatically increases efficiency and production which enables clients to manage their infrastructure rather than their infrastructure managing them. Our services include:

- Data Storage Assessment
- Security Assessments
- Network Assessment
- Server Utilization
- Network Utilization
- Capacity Planning
- Infrastructure Design Planning

Why Secure Data Group?

Secure Data Group is vendor neutral, meaning we work for you, not manufactures or suppliers. Our main practice areas, DR/Business Continuanace, Data Management and Information Security provide clients with solutions which are free from outside influences. Our industry seasoned consultants have “been there and done that.” They have worked and lived in your world so they understand your needs. We are there for you for the long term.

Learn more about Secure Data Group at <http://www.wave-sdg.com>